

Dear Member,

As the COVID-19 outbreak continues to develop, I want you to know that L.I.U.N.A. Local 183 Credit Union is doing everything we can to support you through this difficult time. We want to make sure banking is easy, convenient and available to you anytime and anywhere.

I can assure you that we're taking added precautions to keep members safe. This is our number one priority. Within our branches, we are cleaning and disinfecting high touched surfaces and offer hand sanitizer and disinfectant wipes, and we are regularly cleaning our ATM machines. Staff are also taking additional personal precautions with more frequent handwashing and are avoiding handshaking.

We also know that life must go on, and that means you still need direct access to your finances. When you visit, be assured that all measures are being taken to protect you.

Bank with us remotely

You can do most of your banking online or using our mobile app which is safe, easy and available 24/7.

Members can:

- View account balances
- Pay bills
- Send money with Interac e-Transfer
- Transfer funds between accounts
- Deposit cheques
- Use our ATMs or use an Exchange Network ATM www.theexchangenetwork.ca/Find-An-ATM.aspx

If you're impacted, let us know

If you are directly impacted by COVID-19 and as a result are facing financial challenges, let us know by reaching out to us at 416-242-6643. Our staff will work with you to find a solution to meet your needs. You'll have a lot on your mind, and we want to be there for you.

As this issue continues to evolve, we remain committed to supporting you. We'll share more updates as we have them.

Thank you for choosing L.I.U.N.A. Local 183 Credit Union.

Beatriz (Bea) Pinto
CEO